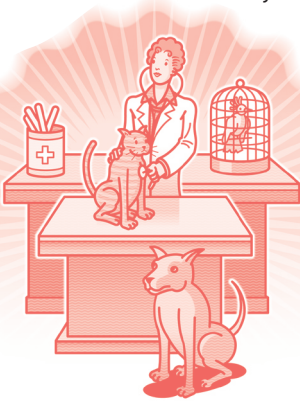


Pet Services

Keep your pet healthy and happy with savings on veterinarian service, insurance, and pet-related products.

If your pet is ill or has an accident, the last thing you want to think about is money. Union Plus Pet Services is the answer! We offer two money-saving programs: Pet Insurance and Pet Savings. The programs are available to all dues paying union members, retired members and their families.



Union Plus Pet Insurance — A Policy to Meet Every Need

Union Plus Pet Insurance covers unexpected veterinary expenses and will help you meet the real-life needs of your pet. All of your pet's expenses relating to an insured accident or illness will be paid for up to the limits of the policy. Policies include: **QuickCare Intro**—A great introductory program with the first month paid for by Union Plus, covering both accidents and illnesses. Designed to cover animals between the ages of 8 weeks and 4 years. **QuickCare**—An accident-only program designed for cats and dogs of all ages. Other plans include **QuickCare Complete, Gold, Senior for Dogs, and QuickCare Complete, Gold, Plus, Indoor Cats, and Senior for Cats.**

Pet Savings Program— Save Up to 25% off Veterinarian Services

The Union Plus Pet Savings program is designed to provide savings for all veterinary services, including routine care and coverage for all animals. The program may be used in conjunction with traditional pet insurance to save you even more money on veterinary bills. With Union Plus Pet Savings, you will receive a 25% point-of-sale discount off all veterinary services at a growing network of veterinarians nationwide. The program also provides substantial discounts on other pet-related products and services such as grooming, boarding, and pet supplies. All pets qualify. Coverage starts as low as \$5.99 per month. The Union Plus Pet Savings program is not an insurance program.

Fast, Easy Enrollment Process

The value and benefits speak for themselves. Enroll today at **1-866-473-7387** or enroll online at www.afscme.org. Your pet will thank you.

Who's Eligible?

All dues paying members, retired members and their families.

Member Access

To enroll in the Pet Insurance program call **1-866-473-7387**.

To enroll in the Pet Savings program call **1-888-789-PETS**. Or enroll online for both at www.afscme.org

Types of Services

Veterinarian services, insurance, routine care, and savings on pet products.

Pet Insurance Program Advantages

- ★ Low \$100 deductible and up to 100% coverage after deductible
- ★ Additional 5% discount off premiums for microchipped pets registered with 24HourPetWatch
- ★ Coverage for all care related to insured accident or illness
- ★ Quick reimbursement on claims

Pet Savings Program Advantages

- ★ 40% savings off membership fee
- ★ Coverage as low as \$5.99 per month
- ★ Up to 30% savings on other pet services and supplies like grooming and food.
- ★ Coverage for every kind of pet, regardless of age
- ★ No penalty if you pre-pay
- ★ Additional savings on multiple pets
- ★ Pre-existing conditions no problem


Working For Working Families
Pet Services Program

www.afscme.org

AFSCME-PET-L0410

SE HABLA
ESPAÑOL

1-866-473-7387

Questions & Answers

How do I decide which program is right for me?

Union Plus Pet Insurance is designed to cover your pet in case of unexpected expenses from illness or accidents, **but does not cover routine care**. You may use your insurance at any veterinarian. **Union Plus Pet Savings** provides savings on any service **including routine care**. However, you must use a participating veterinarian. Members may participate in either program or select both to combine the coverage.

PET INSURANCE

After enrolling my pet into the program, can I still see my regular veterinarian?

Yes. If your pet is insured with Union Plus Pet Insurance you can use the veterinarian of your choice. Pet savings are limited to veterinarians in the program's network.

How much are the deductibles with Union Plus Pet Insurance?

You pay a \$100 deductible (unless otherwise noted) per condition, regardless of the number of trips you make to the veterinarian. This deductible remains constant for as long as your policy remains in force.

What are my payment options?

MasterCard, Visa, & Discover cards are accepted for annual or monthly payments. Monthly payments can be made by pre-authorized withdrawal from a checking account. Currently, MasterCard and Visa are accepted on the Union Plus pet insurance website. Checks and money orders can be used to make payments by mail for annual payments.

How do I make a claim?

After paying your bill from the veterinarian, you and the veterinarian must complete the appropriate claim form that comes with your policy. Mail or fax the completed claim forms to: **Union Plus Pet Insurance Programs, 3315 E. Algonquin Road, Suite 450, Rolling Meadows, IL 60008**. You can also submit claims online at www.afscme.org. They will reimburse you for the payable amount of the adjusted claim minus the deductible. Just put a claim in the mail and within 5 business days of receipt of all the necessary information your claim will be processed. If you need additional claim forms you may order them by calling **1-866-473-7387**.

What are your call center hours?

Call us at **1-866-473-7387**. Representatives are available to answer questions Mon. – Fri., 8 a.m. – 11 p.m. (ET) and Sat., 10 a.m. – 6 p.m. (ET). Administrative hours for claims and policy questions are Mon. – Fri., 9 a.m. – 8 p.m. (ET).

PET SAVINGS

Are there any exclusions?

No, with Union Plus Pet Savings, you will receive a 25% discount off all veterinarian services. All you have to do is show your Pet Savings card.

How much are the deductibles with Union Plus Pet Savings?

There are no deductibles; your discount is shown on your bill.

What if I lose my ID card or my pet ID tag?

Just call **1-888-789-7387** or email custserv@petassure.com and we will send a replacement within two business days. There may be a \$5.00 replacement fee.

Will this only save me on veterinarian care or are there additional savings?

Union Plus Pet Savings not only saves you money when you go to the veterinarian but you can save on other pet services and products from thousands of companies. After you enroll, you will receive a list of local and national pet companies that offer membership savings.

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